

Welcome

Hello!

My name is Jack and I am a proud pet shop owner who wants to provide the finest food for your pet.

I have created this book to take you on a journey of how we use the finest freshly prepared meats to create your pet's delicious food.

You will see me a lot throughout this book taking on the role of all our incredible suppliers and experts.

Let's go!







Ah, let me take you on a journey...

Rebecca loved Daisy, her **perfect little Dachshund**, and knew she wanted to feed her only the **finest food**.

Daisy's coat was shiny and her skin lovely and soft, her eyes were full of colour, and she moved effortlessly with a bounce in her step.

Rebecca always bought food with "Freshly Prepared" meats on the label as Daisy loved the scrumptious taste, but no one had ever explained how or why this food was so much better than the rest.

Rebecca wondered why this food was so good for Daisy.

Today, she decided to ask...





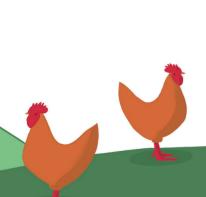
To make the **finest foods**, we must ensure we use the **finest ingredients**. That's why we source all of our fresh meats from

farms and fisheries we know and trust.

From the highlands of Scotland to the Southern Suffolk coast, each source is **handpicked** and constantly audited by our supply chain quality manager to ensure only the **finest producers are used.**

The **animals' welfare** is also really important to us, which is why we ensure all of our suppliers meet European welfare standards.





Scan the QR code here to meet our Angus Beef Farmer











How we collect all of the fresh meat is really important to us as we want to make sure it stays nice and fresh.

Using our own refrigerated wagons not only

ensures freshness

but also protects the meats.

Where possible, we source our fresh meats within the UK to support local farmers; we also want to be kind to the environment and reduce our carbon footprint.





When the **fresh meats** arrive at our centre of excellence, they are checked by our **expert laboratory technicians**, who inspect the meats using all of their skills.

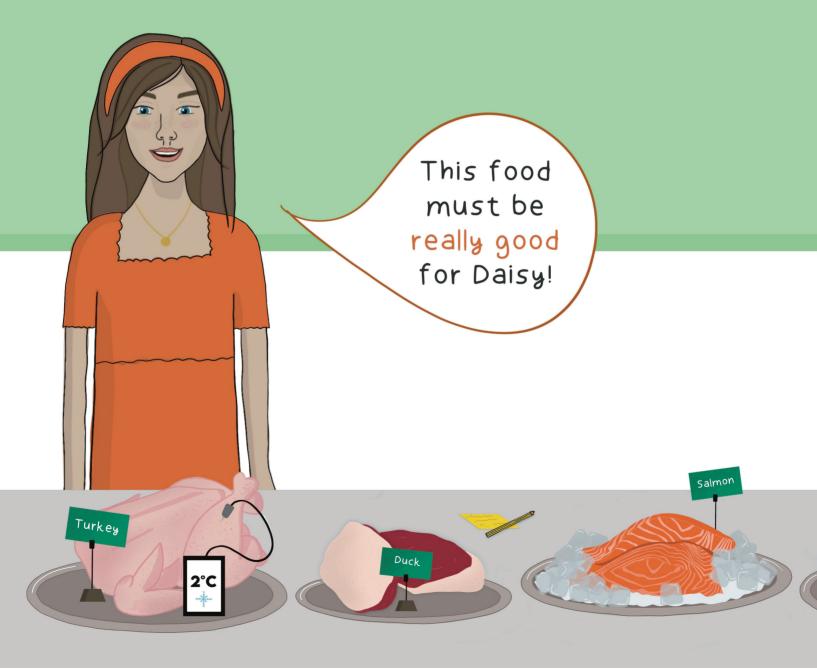
They check for appearance, temperature and aroma with samples sent for lots and lots of testing in our world-leading laboratory.

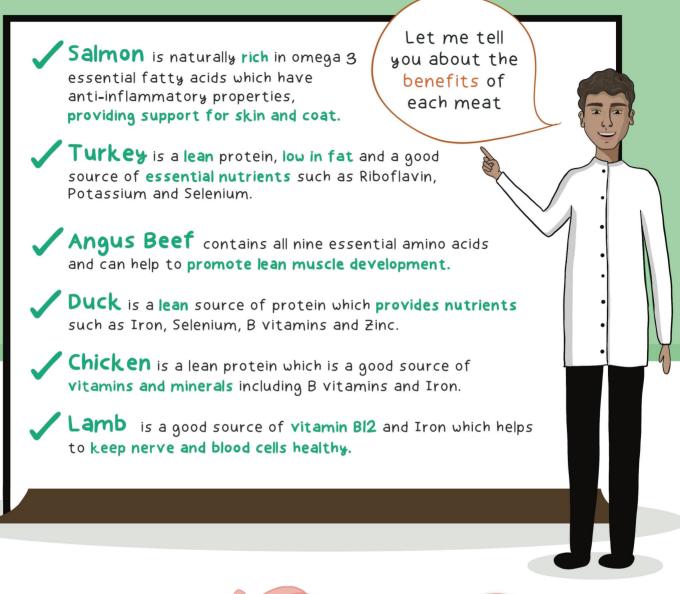
It is essential that we only use the finest meats, as we know your

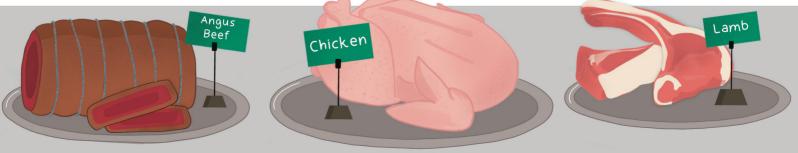
beloved pet deserves the very best!

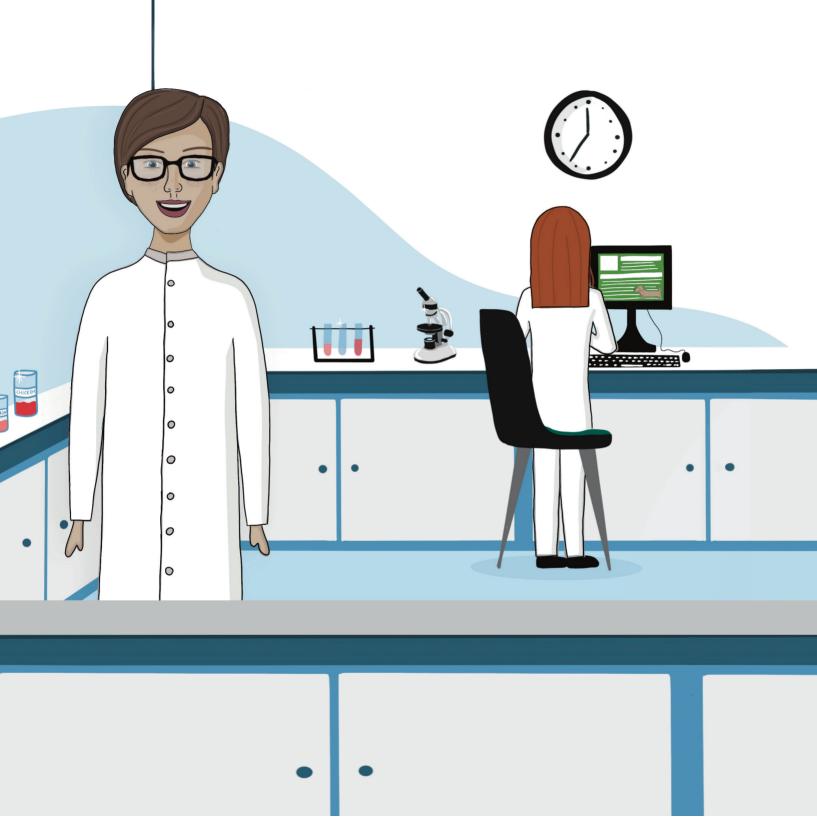


Fresh Meat Inspection











After the technicians have inspected the meats, it's then over to our brand new laboratory, where we use lots of **high-tech equipment** to do even more testing.

We test for protein, moisture, oil and mineral content which is crucial to make sure all of the meats are of the

highest standard and specification.

Last year alone, the laboratory carried out over 100,000 tests on more than 800 ingredients. Taking care of the ingredients in this way guarantees the finest recipes.

Scan the QR code To meet our Laboratory Manager



Let me show you our brand new laboratory

MEAT KITCHEN

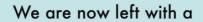


First, we take the finest meats and cook them nice and slow.

Gently cooking at a low temperature means we break down the meat into a lovely and tasty broth. (This also makes sure we don't damage the fantastic proteins within the meat)

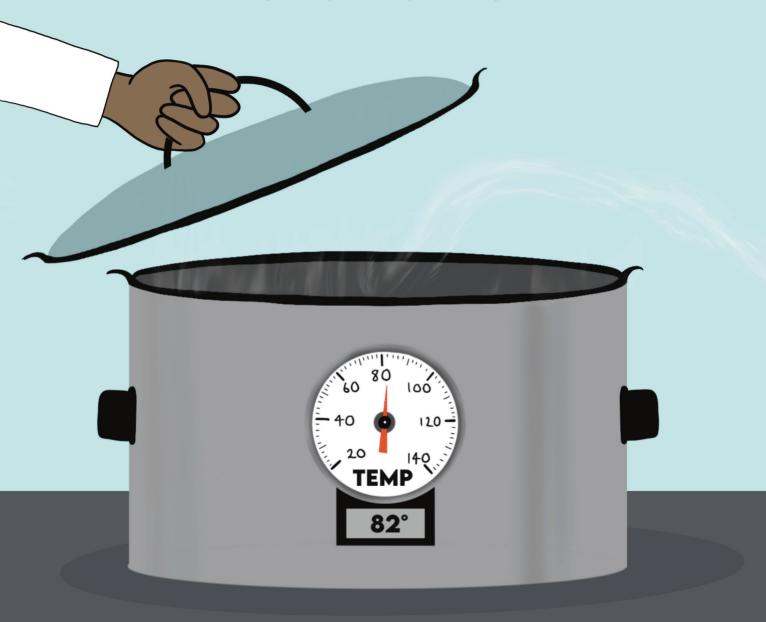
After cooking the meats, we then extract the high quality oils ready to be added back on to the kibbles later to enhance the flavours. The meats are then concentrated further by gently removing the moisture.





lovely flavoursome demi-glace of goodness

- ready to be put inside your scrumptious kibble.





Ingredients Kitchen

OUR FINEST
SUPPLIERS



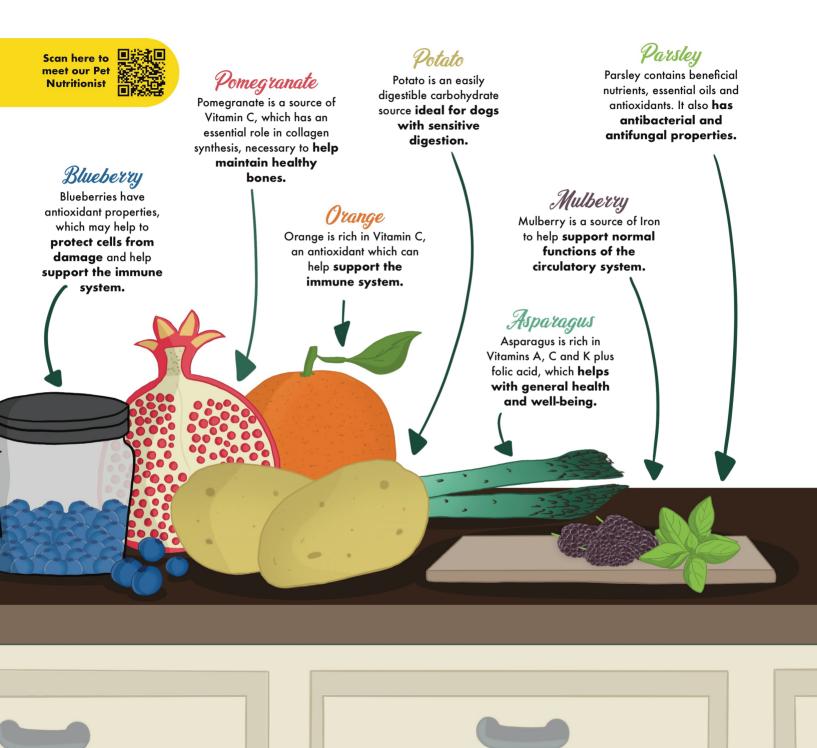


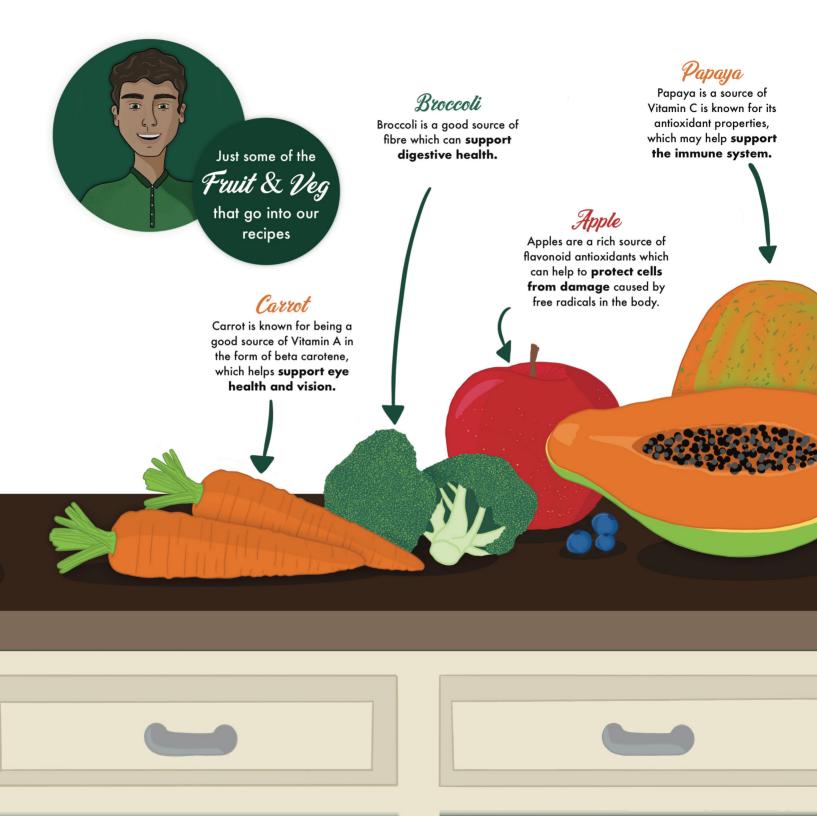
The fresh meats are crucial for the "freshly prepared" claim but to make a great recipe, you need more than great meats.

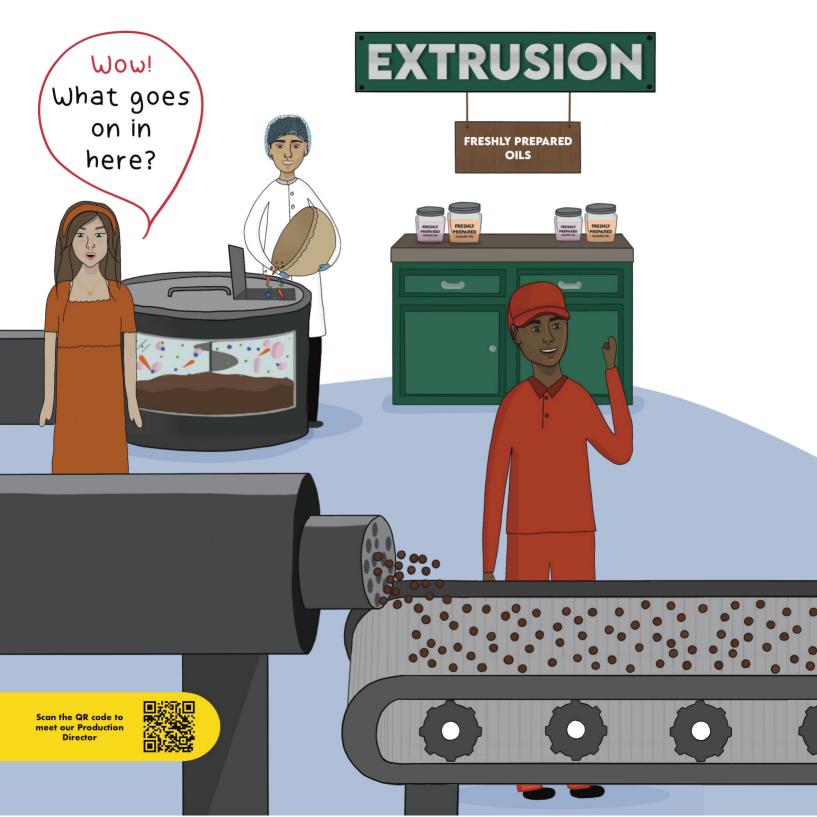
We make many different recipes in our kitchen so we have more than **800+ ingredients** to choose from.

We must make sure these are handled with care and then **included** in the recipe accurately. Our brand-new ingredients kitchen allows us to do just this.









Now to the part where we bring all these **fantastic ingredients together** to make the delicious pet food.

This is done by using a technique called **Extrusion** (cooking the ingredients and then pushing the dough through small holes to create the kibble shapes).

We make the food by using one of the

most advanced facilities in the world.

By investing in the best equipment, allows us to include very high levels of fresh meat in your tasty dry pet food recipes

The improved tastiness of a Freshly prepared recipe is made even better by adding the **Freshly Prepared oils** (collected in the meat kitchen) to every kibble.

Now we bring it all together!





The final stage is to pack the products ready to be sent to our pet shop.

We pack every bag with the same attention to detail to ensure the fantastic product inside is protected and





" PetShop "





THINGS TO CONSICLEY BEFORE BUYING PET FOOD

Every dog requires a different balanced diet unique to them, which can be due to changing life stages or a difference in breed type.

For example, a senior dog has different needs to puppies, and a Great Dane will have different nutritional requirements to a Pug.

To ensure a dog has an excellent healthy diet, there are six crucial nutrients that a dog should consume:

Vitamins

Vitamins are responsible for a vast range of functions within the dog's body, such as bone development, eye function, cell structure maintenance, and releasing energy from nutrients.

Palatants

Palatants play an essential role in a dog's diet, and predominantly help to make the food taste great for the dog.

Minerals

Minerals are vital for a dog's health as they contribute to maintaining healthy bones and muscle, cell and nerve function.

Fat

Fat is a fantastic energy source and enhances the absorption of fat-soluble vitamins and essential fatty acids such as Omega 3 and 6. These essential nutrients help dogs maintain healthy skin and coat and support the immune system whilst also aiding in the development of healthy joints, brain and vision.

Protein

Protein and amino acids are the building blocks of a dog's body, responsible for forming new skin cells, growing hair, building muscle tissue and much more.

Protein also functions as enzymes, hormones and antibodies.

Carbohydrates

Carbohydrates are an efficient source of glucose for energy, a source of heat for the body, and can be stored as glycogen. This is also essential for a dog as it helps to control the weight of a dog.



HOW fresh is your memory?

See how well you can answer these 10 quiz questions about our fresh journey...

- What did Rebecca only want to feed her Dachshund, Daisy?
- What do our refrigerated wagons ensure?
- What is the temperature of the Chicken after arriving from our cold storage transportation?
- What is our fresh Scottish Salmon rich in?
- How many tests did we carry out in our laboratory last year alone?
- At what temperature do we slowly cook our fresh meats?
- How many ingredients are available in our ingredients kitchen?
- How many different fruits and vegetables did you spot on our ingredients kitchen counter?
- What is added back on to the kibble after extrusion to improve tastiness?
- How many Daisy the Daschund's did you spot throughout this book?



